### Jana Small Finance Bank

**Investor Presentation 9M FY'2025** 



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Totals in some columns/ rows may not agree due to rounding off. Figures for the previous period/ year have been regrouped / restated wherever necessary to conform to current period's / year's presentation.

Note: All financial numbers in the presentation are from Audited Financials or Limited Reviewed financials or based on Management estimates. All figures in this presentation are in INR Crores unless mentioned otherwise.

#### Strong Q3 with declining GNPA and NNPA



Particulars	Q3 FY25	Q2 FY25	9M FY25	9M FY24
Regulatory Provision	81	149	372	504
Accelerated Provision	93	61	208	-
PBT	105	88	354	348
DTA	(5)	(8)	(24)	-
PAT	111	97	378	348
Adjusted PAT*	204	158	586	348
Adjusted RoA*	2.4%	1.9%	2.3%	1.7%
Adjusted RoE*	20.7%	16.7%	20.3%	20.2%

- GNPA reduces to 2.71% v/s 2.86% in Q2 FY25 and NNPA at 0.91% v/s 0.95% in Q2 FY25
- Solid growth in secured advances at 36% y-o-y. Secured at 68% v/s 60% at Mar-24
- Unsecured advances decline by 7% y-o-y, to improve in Q4 FY25. CGTMSE & CGFMU program initiated
- Deposits growth of 24% y-o-y. Strong liquidity with LCR of 279%
- Book Value per Share (BVPS) improves to Rs. 380

#### Key Q3 Developments - Credit quality stabilised



#### Credit quality peak challenges behind us

Particulars Particulars	Q1 FY25	Q2 FY25	Q3 FY25
Credit Cost	196	210	174
Less: Accelerated Provisioning	54	61	93
Less: Recoveries under Other Income	19	25	37
Net Credit Cost	123	124	44
GNPA <sup>1</sup>	2.51%	2.86%	2.71%
NNPA <sup>1</sup>	0.95%	0.95%	0.91%
PCR	62.72%	67.23%	66.94%

GNPA Movement	Q1 FY25	Q2 FY25	Q3 FY25
Opening GNPA Balance	494	646	755
Additions during the period*	305	412	437
Less: Recoveries & Write Offs during the period	153	303	434
Closing GNPA Balance	646	755	758

<sup>&</sup>lt;sup>1</sup>Advances for the purpose of GNPA/NNPA calculation includes IBPC & Securitization Book | \*Additions/Reductions to GNPA presented for the quarter exclude any intra-quarter additions and reductions i.e., Loans which slipped into 4 NPA during the quarter, and which got subsequently upgraded/written off within the same quarter are excluded.

#### **Key Q3 Developments – Balancing Profit & Healthy Balance Sheet**



#### CGTMSE & CGFMU initiated for unsecured loans

Particulars	Amount	% of MFI	Mar-25
CGTMSE	783	8.8%	~2 500
CGFMU	403	4.5%	~2,500
Total	1,186	13.3%	~28-30%

#### Cost to Income ratio will retrace back as MFI business growth resumes

Particulars	Q1 FY25	Q2 FY25	Q3 FY25
Opex for the period	443	471	491
Total Business*	49,469	51,219	53,849
Cost to Income Ratio	55.5%	61.2%	63.8%
Opex to Total Business (%)	0.90%	0.92%	0.91%
Unsecured AUM	9,879	9,348	8,899

Particulars (9M FY 25)	As reported	Assuming MFI book at Mar-24 levels
NIM	7.6%	8.0%
Yield	17.4%	17.9%
Cost Income Ratio	60.1%	56.8%

#### CASA interest rates reduced

Particulars Particulars Particulars Particulars	Jun-24	Sep-24	Dec-24
Cost of CASA Deposits (%)	4.56%	4.80%	4.44%
CASA Ratio (%)	20.44%	20.06%	18.43%
LCR (%)	296%	261%	279%

#### Book Value per share improves to Rs. 380 from Rs. 331 in Q3 FY24



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Assets	Liabilities	Credit Cost	Capital Quality	<b>Key Ratios</b>	P&L Metrics
		\$ \$	(d) -(x)		<b>₹</b>
Rs. 27,984 Crs / 6.0% Advances <sup>1</sup> / Growth (q-o-q)	Rs. 25,865 Crs / 4.3% Deposits / Growth (q-o-q)	<b>2.71%</b> [2.86%] Gross NPA*	<b>Rs. 380</b> [Rs. 369] BVPS	<b>1.3%</b> [1.2%] ROA	<b>Rs. 111 Crs</b> [97 Crs] PAT
68% [65%] Share of Secured Advances <sup>1</sup>	<b>63.3%</b> [63.4%] Retail Deposits <sup>2</sup>	<b>0.91%</b> [0.95%] Net NPA*	<b>18.4%</b> [18.8%] CRAR	<b>11.4%</b> [10.2%] ROE	<b>Rs. 279 Crs</b> [299 Crs] PPOP

ROA, ROE and Networth are calculated considering small DTA of Rs. 5 crores in Q3-FY 25 and Rs. 8 crores in Q2-FY 25

#### Highest 9M PAT at 378 crores in a difficult year with PCR 66.9%



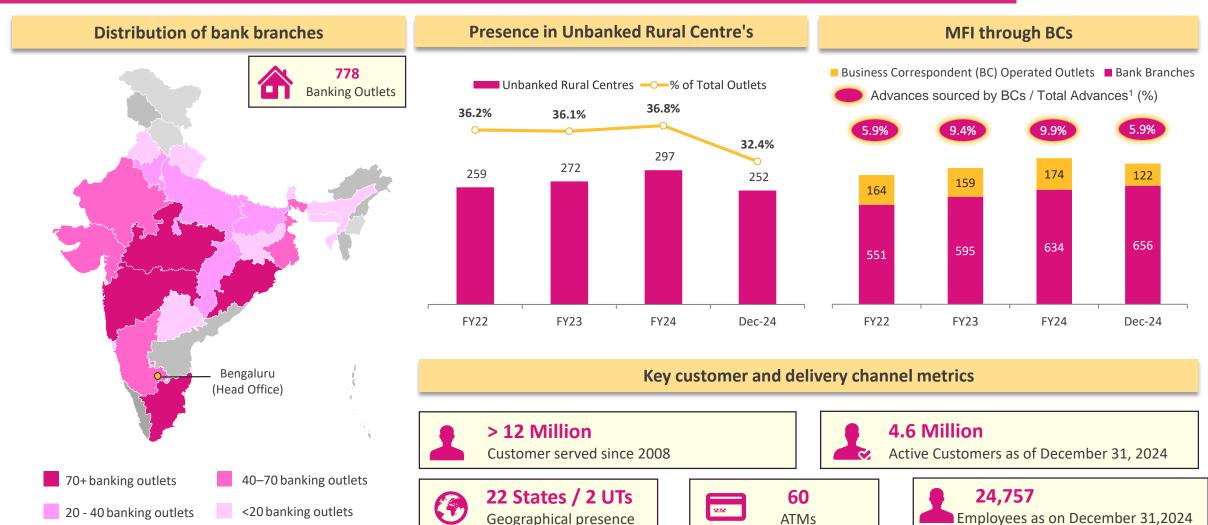
A SCHEDULED COMMERCIAL BANK

Assets	Liabilities	Credit Cost	Capital Quality	<b>Key Ratios</b>	P&L Metrics
		\$ \$	(d) - (x)		<b>₹</b>
Rs. 27,984 Crs / 18.5% Advances <sup>1</sup> / Growth (y-o-y)	Rs. 25,865 Crs / 24.4%  Deposits / Growth  (y-o-y)	<b>2.71%</b> [2.06%] Gross NPA*	<b>Rs. 380</b> [Rs. 331] BVPS	<b>1.5%</b> [1.7%] ROA	Rs. 378 Crs [348 Crs] PAT
68% [60%] Share of Secured Advances <sup>1</sup>	<b>63.3%</b> [65.4%] Retail Deposits <sup>2</sup>	<b>0.91%</b> [0.67%] Net NPA*	<b>18.4%</b> [16.3%] CRAR	<b>13.5%</b> [20.2%] ROE	<b>Rs. 934 Crs</b> [851 Crs] PPOP

ROA, ROE and Networth is after considering DTA of Rs. 24 crores in 9M-FY 25 and NIL in 9M-FY 24

#### National franchise with strong brand recognition





## Affordable Housing and Micro LAP ~11,000 crores; Two wheeler and Gold showing strong performance

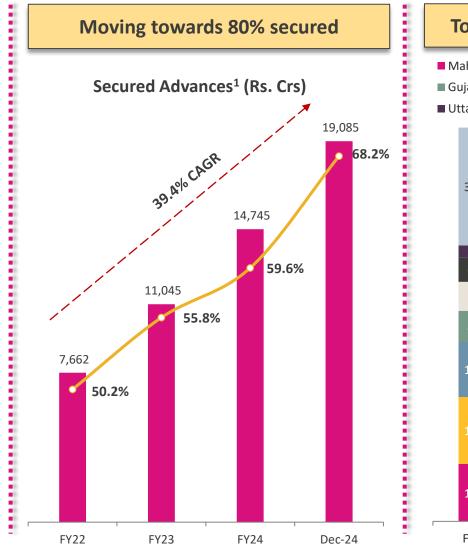


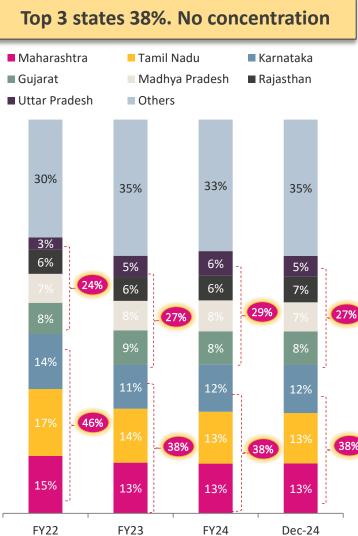
	gory of Advance <sup>1</sup> t December 31, 2024)	AUM	Average Tenure (Months)	Average Ticket Size (Rs. Mn) <sup>2</sup>	Advances <sup>1</sup> Growth y-o-y (%)	Advances <sup>1</sup> Growth 9M FY25 (%)	Advances <sup>1</sup> Growth q-o-q (%)	GNPA <sup>3</sup> (%)	NNPA <sup>3</sup> (%)	LTV <sup>4</sup>
	Affordable Housing	5,579	214	1.19	39.1%	25.3%	7.2%	1.7%	0.9%	52.6%
	Micro LAP	5,415	134	0.64	22.5%	14.3%	5.8%	3.0%	1.7%	32.8%
	MSME Loans	3,894	139	4.46	15.5%	17.4%	4.0%	2.4%	1.2%	37.1%
red	Term Loans To NBFCs	1,642	25	179.16	33.4%	51.6%	14.6%	0.0%	0.0%	NA
Secured	Two-wheeler Loans	847	28	0.06	108.8%	73.9%	30.2%	2.8%	0.8%	NA
	Gold Loans	595	5	0.07	127.9%	104.9%	22.3%	1.1%	0.8%	62.9%
	Loan against FD	1,113	NM	NM	210.7%	196.1%	161.1%	0.0%	0.0%	NA
	Total Secured Advances	19,085			35.8%	29.4%	11.9%	2.0%	1.0%	
ι	Insecured Advances	8,899	25	0.04	(6.9%)	(11.0%)	(4.8%)	4.2%	0.6%	NA

#### Secured loan on track to 80% with geographic diversification maintained

## Jana Small Finance Bank

Particulars	Mar-24	Dec-24	YTD Growth
Affordable Housing	4,453	5,579	25.3%
Micro LAP	4,738	5,415	14.3%
MSE	3,317	3,894	17.4%
- Term Loans	2,871	3,152	9.8%
- Supply Chain	378	651	72.3%
- Loans covered by Guarantee	69	91	32.5%
Term loans to NBFC	1,083	1,642	51.6%
Two Wheeler	487	847	73.9%
Gold Loan	290	595	104.9%
ODFD	376	1,113	196.1%
Total	14,745	19,085	29.4%





#### MFI – De-growth to stop in Q4 FY25 with increasing Guarantee Cover



Product Wise Advances <sup>1</sup>	Dec-24	Digital Payment	ATS <sup>2</sup>	y-o-y Growth	YTD Growth	q-o-q Growth	GNPA <sup>3</sup>	NNPA <sup>3</sup>	PCR
Individual Loan	5,124	40.2%	49,130	1.0%	(3.0%)	2.2%	3.2%	0.8%	75.8%
- Agri	1,576	29.0%	49,740	73.7%	45.3%	40.0%	2.4%	0.6%	76.2%
- Non Agri <sup>*</sup>	3,548	44.6%	48,865	(14.8%)	(15.5%)	(8.7%)	3.6%	0.9%	75.7%
BC Book	1,643	30.4%	26,541	(32.7%)	(32.8%)	(15.7%)	9.2%	0.2%	98.3%
Agri Group	1,424	6.4%	27,928	(10.6%)	(20.5%)	(18.5%)	3.9%	0.7%	82.4%
Group Loans	709	15.6%	34,856	59.5%	46.9%	10.6%	0.8%	0.1%	81.3%
Total Unsecured	8,899	24.8%	37,478	(6.9%)	(11.0%)	(4.8%)	4.2%	0.6%	85.9%

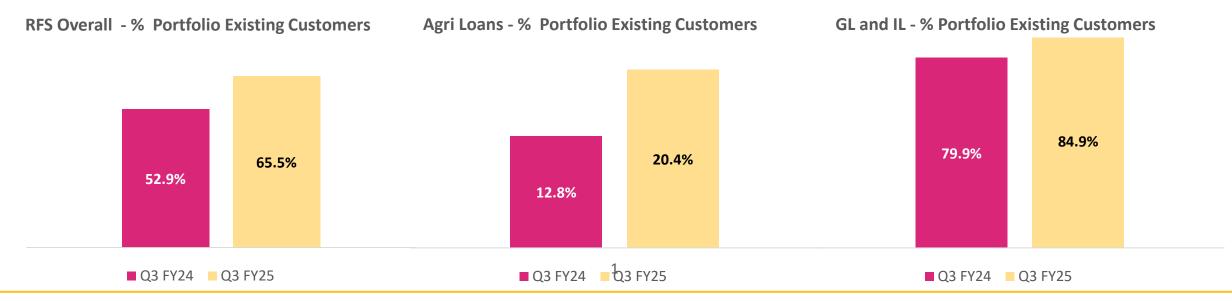
<sup>\*</sup>CGTMSE Guarantee: Rs. 566 crores is covered by CGTMSE. Guarantee program started in Q2-FY 25.

Additional book lodged for guarantee cover as on date ~Rs. 620 crores (Rs. 217crs in CGTMSE + Rs. 403 crs in CGFMU)

#### MFI business – Safety in existing customers



Product	Jana Loan Cycle 1	Jana Loan Cycle 2	Jana Loan Cycle 3	Jana Loan Cycle 4+
Agri	2,131	491	43	14
GL	783	62	16	11
IL	158	2,021	1,387	1,782
Overall	3,072	2,573	1,447	1,806





#### **Bring Your Bank Home**





#### Home Loan leading to Anchor Bank

with Multiple Product Offerings and Special Benefits

#### **Pre-approved Business Loan**

- Additional Pre-approved line upto Rs. 5 lakhs available through the entire relationship with the bank
- For Business Expansion and Home Improvement
- Lower than market Interest Rates
- Same day disbursal with no additional documentation



#### Two Wheeler loans

- Pre-approved Two Wheeler loans
- 100% funding to the vehicle value
- Lower Processing fee 0.5%

#### Health Insurance

• Hospi Cash cover designed to suite the segment

#### Gold Loan

- Zero Processing Fees
- Quick Disbursement in 30 minutes

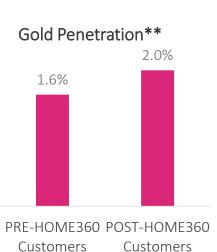
#### **Linked Savings/Current Account**

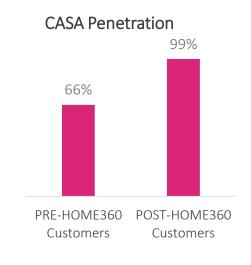
- Instant Current/Savings Account with no additional documents
- Attractive interest rates upto 7.5%
- Mobile Banking app with a 360 view of all the relationships
- Ease of all Transactions including all EMI, GST and other Bill Payments.

#### Becoming Anchor Bank - Gold, TD & Business loan improving

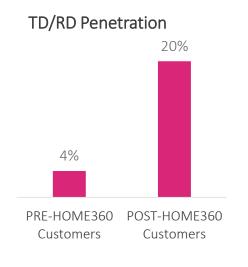






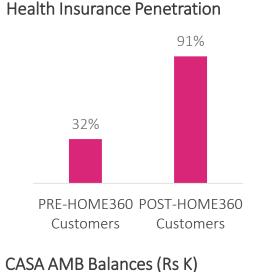








TWL Penetration\*\*





#### NOTE:

<sup>\*</sup>PRE-HOME360 Customers refers to customers on boarded before the HOME360 initiative. Customer Data as of Dec-2024 EOM.

<sup>\*\*</sup> For Gold, Preapproved Top-up and TWL Penetration, customer penetration before HOME360 initiative is compared with latest quarter. Data relates to Affordable Housing and Micro LAP customers only

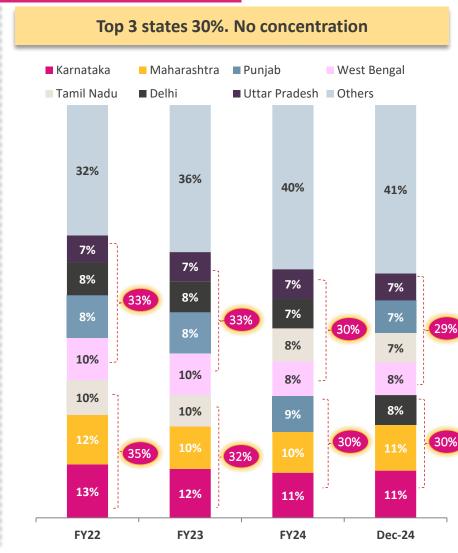
## Strong deposits growth at 24% and CASA growing at 22% y-o-y; q-o-q CASA degrowth pricing led

## Jana Small Finance Bank

Particulars	Dec-24	у-о-у (%)	YTD (%)	q-o-q (%)
CASA	4,768	22.3%	7.2%	(4.2%)
TD	21,097	24.9%	16.4%	6.4%
<b>Total Deposits</b>	25,865	24.4%	14.6%	4.3%

Particulars	Q3 FY25	Q2 FY25	Q4 FY24	Q3 FY24
CASA Ratio	18.4%	20.1%	19.7%	18.8%
Cost of Funds	8.03%	8.08%	7.80%	7.64%

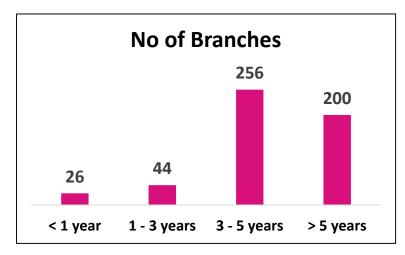
- Credit to Deposits ratio reducing from **105.7%** in Dec-23 to **102.5%** in Dec-24 as the deposits have grown faster than advances.
- Credit to Deposits ratio (reducing refinance from Advances) at 88.9%.
- Non-callable forms 61% of Bulk Deposit and 89.8% of Bulk Deposits are contracted at 1 year and above.
- 89.6% of Retail deposits are contracted at 1 year and above.
- LCR at 279% as of Dec-24

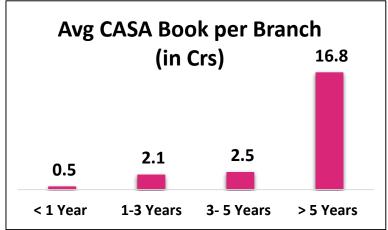


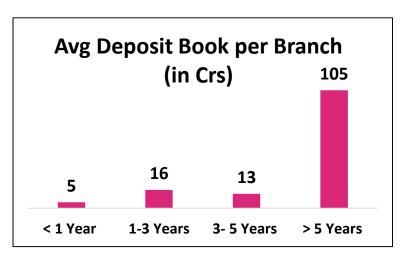
#### **Deposits – Underserved on Service and Price**

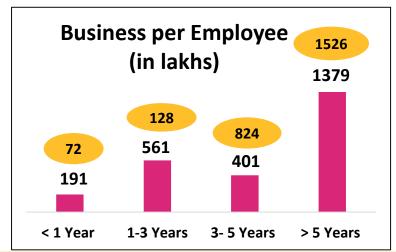


Optimize Distribution network – Mobilize Low-cost, stable retail deposits. Build momentum on CASA acquisitions









- ☐ Liquid plus FD launched in Sep'24 showing excellent progress leading to stable low cost fixed deposit book at lower end of maturities.
- ☐ As an extension of our NRI offering, launching NRI Exclusive & Premier variants.
- ☐ Combination of Legend, NRI, Exclusive and Premier programs tracking well leading to CASA build up.

#### Digital – A way of life!



# Digital Channels

22%

30%



#### **Key Highlights**

4.7 Continued to be the top rated banking apps

63% y-o-y Growth - Txn Volume

10% y-o-y Growth - MB Registration

y-o-y Growth - MB Txn Volume

y-o-y Growth - MB Txn Value

## Highlights

Digital

#### Jana Digitization

90% + Digital Uptake

99 %

SA Accounts
opened Digitally
opened Digitally
are Digital
are Digital
opened Digitally
are Digital
opened Digitally
are Digital
opened Digital
opened

#### **Merchant QR**

20,182 QR Codes Installed across merchants. 79% Active. 73% growth in CASA balance

#### **Digital Adoption**



69%

NATIONAL AUTOMATED CLEARING HOUSE

85%

y-o-y UPI in-app transactions value

y-o-y growth in NACH transactions

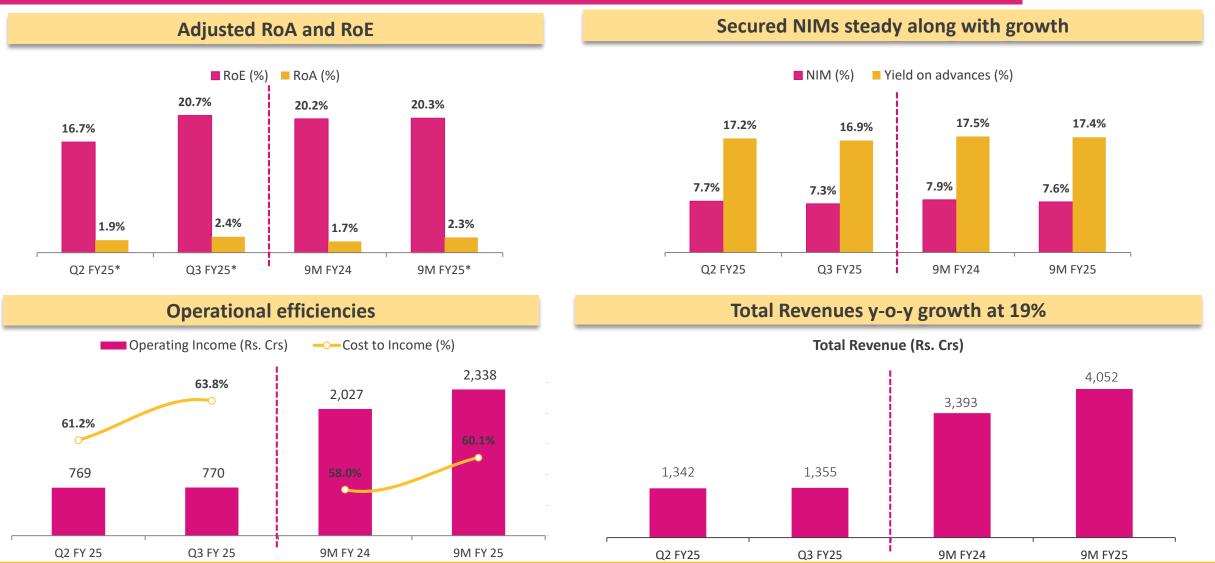


84% of customers carded during 9M FY25.
72% of customer base carded



## 9M FY 25 RoA at 2.3% without accelerated provisioning impact of Rs. 208 crores





<sup>\*</sup>RoA and RoE are computed after adding back accelerated provision and considering DTA impact for the respective periods | Reported RoA and RoE for 9M FY 25 are 1.5% and 13.5% respectively. Reported RoA and RoE for Q3 FY 25 are 1.3% and 11.4% respectively

#### Net NPA has 79% secured loans and strong PCR for all businesses



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#### **GNPA** and **NNPA** returning to Pre-COVID levels

Particulars	Secured	Unsecured	ВС	Total
Gross NPA	382	225	151	758
Net NPA	198	50	3	251
LTV	46%			
Gross NPA%	2.0%	3.1%	9.2%	2.7%
Net NPA%	1.0%	0.7%	0.2%	0.9%
PCR%	48.3%	86.1%*	98.3%	66.9%

#### Restructured Portfolio @ 0.3% of AUM

INR crs	Dec-24
Group Loans	3
Agricultural and allied Loans	0
Individual and Micro Business loans	1
Total Unsecured Book	4
MSE (Micro & Small Enterprise Loans)	56
Affordable Housing	8
Micro LAP	8
Total Secured Book	72
Total Book	76
% of AUM	0.3%

#### P&L Statement – Highest PBT of Rs. 354 Crs for 9M FY 25



Rs. Crs	Q3 FY 25	Q2 FY 25	9M FY 25	9M FY 24
Interest Income	1,177	1,166	3,511	2,902
Interest Expense	585	572	1,714	1,366
Net Interest Income	593	594	1,796	1,536
Other Income	177	176	542	491
Operating Income	770	769	2,338	2,027
Operating Expenses	491	471	1,405	1,176
Operating Margin	279	299	934	851
Provisions and Contingencies	174	210	580	504
Profit Before Tax	105	88	354	348
Taxes	(5)	(8)	(24)	-
Profit After Tax	111	97	378	348

#### Other Income for 9 month period:

#### Other Income includes:

- Commission, exchange and brokerage –
   Rs. 384 crores [Rs. 346 crores]:
  - Processing Fee Rs. 164 crs [Rs. 180 crs]
  - Insurance commission Rs. 98 crs
     [Rs. 77 crs]
  - Other fees Rs. 122 crs [Rs. 89 crs]
- Miscellaneous Income Rs. 140 crores [Rs. 137 crores]:
  - Income from sale of PSLC Rs. 55 crs [Rs. 42 crs]
  - Recoveries Rs. 85 crs [Rs. 95 crs]

Figures in [] represent 9M FY24 data

#### Balance Sheet – Fresh Borrowings at 730 crs from NHB & SIDBI



Rs. Crs	December 31, 2024	September 30, 2024	December 31, 2023
CAPITAL AND LIABILITIES			
Capital	105	105	356
Reserves & surplus	3,877	3,756	2,363
Deposits	25,865	24,808	20,785
Borrowings	3,972	3,547	5,361
Other liabilities and provisions	1,232	1,217	1,290
TOTAL	35,051	33,434	30,154
ASSETS			
Cash and balances with Reserve Bank of India	1,293	1,400	1,285
Balances with banks and money at call and short notice	68	504	1,108
Investments	6,320	5,816	5,191
Advances	26,514	24,861	21,964
Fixed assets	153	151	133
Other assets	703	702	473
TOTAL	35,051	33,434	30,154

#### **Borrowings:**

Borrowings includes

- Refinance Rs. 3,507 crores
- Tier-2 capital Rs. 350 crores
- Others incl call Rs. 115 crores

Fresh borrowings from NHB & SIDBI during the quarter amounting to Rs. 730 crores

#### **Benefits of Re-finance:**

- Long term and stable borrowing
- Improves ALM
- Availed from Developmental Finance Institutions NABARD, SIDBI, NHB and MUDRA
- Competitive to deposit rates with no CRR and SLR

#### **Experienced and professional management and Board**



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#### Experienced board with diverse business experience in well-known financial services institutions and banks

Name & Desig	nation	Past Experience	Name & Designation		Past Experience
	Ramalingam Ramaseshan Part-Time Chairman and Independent Director	National Commodity and Derivative Exchange Ltd.		Ajay Kanwal Managing Director & Chief Executive Officer	Standard Chartered Bank     CitiBank
8	<b>Dr. Subhash C Khuntia</b> Independent Director	<ul> <li>Former IRDAI Chairman</li> <li>Various Departments in Government of India</li> </ul>		Krishnan Subramania Raman Executive Director and Chief Credit and Collections Officer	Standard Chartered Bank     Mashreq Bank PSC
	Chitra Talwar Non-Executive Independent Director	Britannia Industries     PepsiCo		Ramesh Ramanathan Non-Executive Non-Independent Director	Citibank
	Kumbla Srinivas Nayak Non-Executive Independent Director	<ul><li>Standard Chartered Bank</li><li>Idenfo Ltd.</li></ul>		Rahul Khosla Non-Executive Non-Independent Director	Max Group     Visa International Service     Association
	Pammi Vijaya Kumar Non-Executive Independent Director	Reserve Bank of India		Mr. Dinesh C Patwari Non-Executive Independent Director	Income Tax Department     of India

#### **Experienced and professional management and Board**



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International best practices in risk management, compliance and governance introduced by management with an average experience of 27 years in financial services

Name & Designation	Past Experience	Name & Designation	Past Experience	Name & Designation	Past Experience
Abhilash Sandur Chief Financial Officer	Kotak Mahindra     Bank     Bharti Axa General     Insurance Co. Ltd.	Sudhir Madhavan Head of Retail Financial Services	<ul><li>HDFC Bank</li><li>Bajaj Finance</li><li>Citibank</li></ul>	Sumit Aggarwal Head – MSE, Supply Chain and Financial Institutions	Emirates NBD     Standard Chartered     Bank
Amit Raj Bakshi Chief Human Resource Officer	<ul><li>JP Morgan &amp; Chase</li><li>Serco BPO</li><li>Telenor India</li><li>DBS Bank</li></ul>	Satish Ramachandran Chief Risk Officer	<ul><li>Citibank NA</li><li>Standard Chartered Bank</li><li>Fullerton India</li></ul>	Shrinivas Murty J President and Head –	HDFC Bank     ICICI Bank     Ujjivan Small Finance
Pradeep Rebello Head – Two Wheeler Finance	<ul><li>HDFC Bank</li><li>ICICI Bank</li><li>Tata Capital</li><li>IDFC First Bank</li></ul>	Ashish Gopal Saxena Chief Information and Digital Officer	<ul> <li>UGRO Capital Ltd</li> <li>AU Small Finance Bank</li> <li>Max Life Insurance</li> </ul>	Branch Banking and Marketing  Ganesh Nagarajan	Yes Bank     Equitas Small Finance
Lakshmi R N Company Secretary and Compliance Officer	<ul> <li>ING Vysya Bank</li> <li>Firstapex Software         Technologies Pvt Ltd         Kirloskar Multimedia     </li> </ul>	Chitra Menon Chief Compliance Officer	ICICI Bank     HDFC Bank	Chief Operating Officer	Bank  • Kotak Mahindra Bank  • IDBI Bank
Rincoo Ji Vachha Head - Affordable and Micro Housing Loans	ICICI Bank     CRISIL	Gopal Tripathi Head of Treasury and Capital Markets	<ul><li>State Bank of India</li><li>HDFC Bank</li><li>Bank of India</li></ul>	Mahalingam Ramachandran Head of Internal Audit	HDFC Bank

#### **Innovative Product offerings**



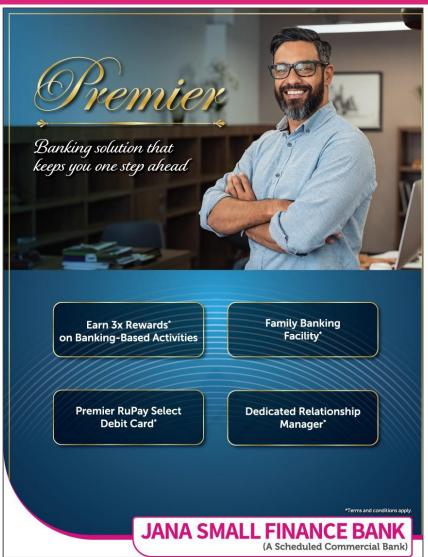




#### **Best-in-class segment offerings**

## Jana Small Finance Bank







## Jana Small Finance Bank

A SCHEDULED COMMERCIAL BANK

## **Thank You**

#### **Our Strength**



Digitalised bank with Pan-India presence with strong brand recognition **Integrated Risk and Governance Framework Professional and Experienced Management and Board** Customer-centric organization with > 16 years' experience in serving aspirational India Diversified asset book with majority secured assets and growing Fast growing Retail Deposits base and diversified deposit franchise Proven execution ability

#### **Our Strategies**



**Anchor Bank Increasing secured loans book Improve CASA and Retail Deposits Increase product range for existing segments Continued Focus on digitized operations** Deepen customer relationships **Focus on Risk and Compliance Optimizing Balance Sheet** 

#### **Abbreviations**



Abbreviation	Expansion	Abbreviation	Expansion
AUM	Advances Under Management	MFI	Micro Finance Institution
ВС	Business Correspondents	MSME	Micro, Small and Medium Enterprises
CAGR	Compounded Annual Growth Rate	NACH	National Automated Clearing House
CASA	Current Account and Savings Account	NBFC	Non-Banking Financial Company
CGFMU	Credit Guarantee Fund for Micro Units	NII	Net Interest Income
CGTMSE	Credit Guarantee Trust Fund for Micro and Small Enterprises	NIM	Net Interest Margin
CRAR	Capital-to-Risk Weighted Asset Ratio	NNPA	Net Non-Performing Assets
DTA	Deferred Tax Assets	PAT	Profit After Tax
FD	Fixed Deposits	PCR	Provision Coverage Ratio
GNPA	Gross Non-Performing Assets	PPOP	Pre Provisioning Operating Profit
IBPC	Inter Bank Participation Certificate	q-o-q	Quarter-on-Quarter
NIM	Net Interest Margin	RoA	Return on Assets
LAP	Loan Against Property	RoE	Return on Equity
LCR	Liquidity Coverage Ratio	SFB	Small Finance Bank
LTV	Loan to Value	у-о-у	Year-on-Year