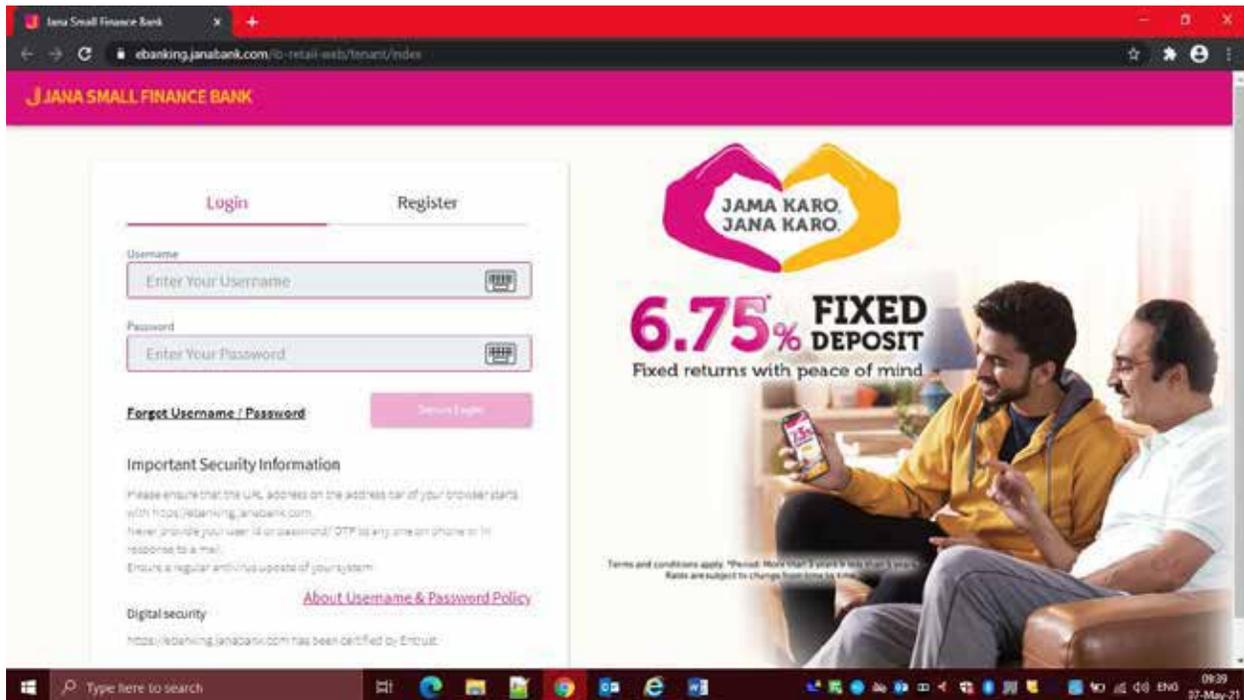
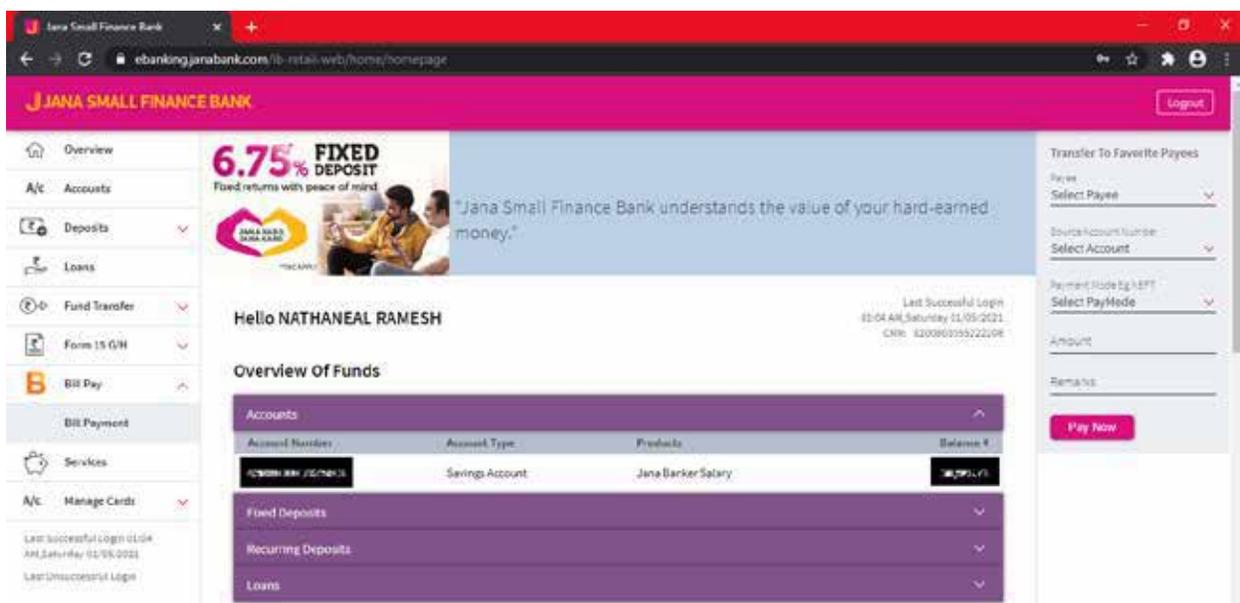


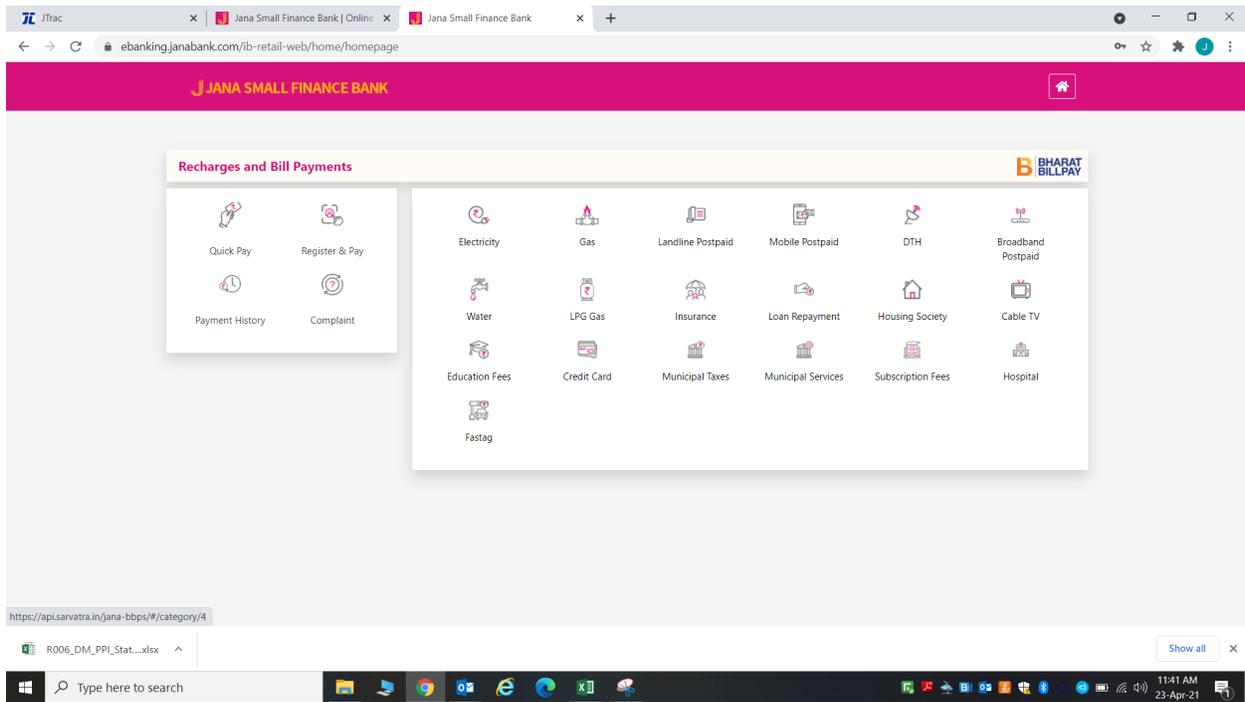
## Step 1 – Login to your Internet Banking



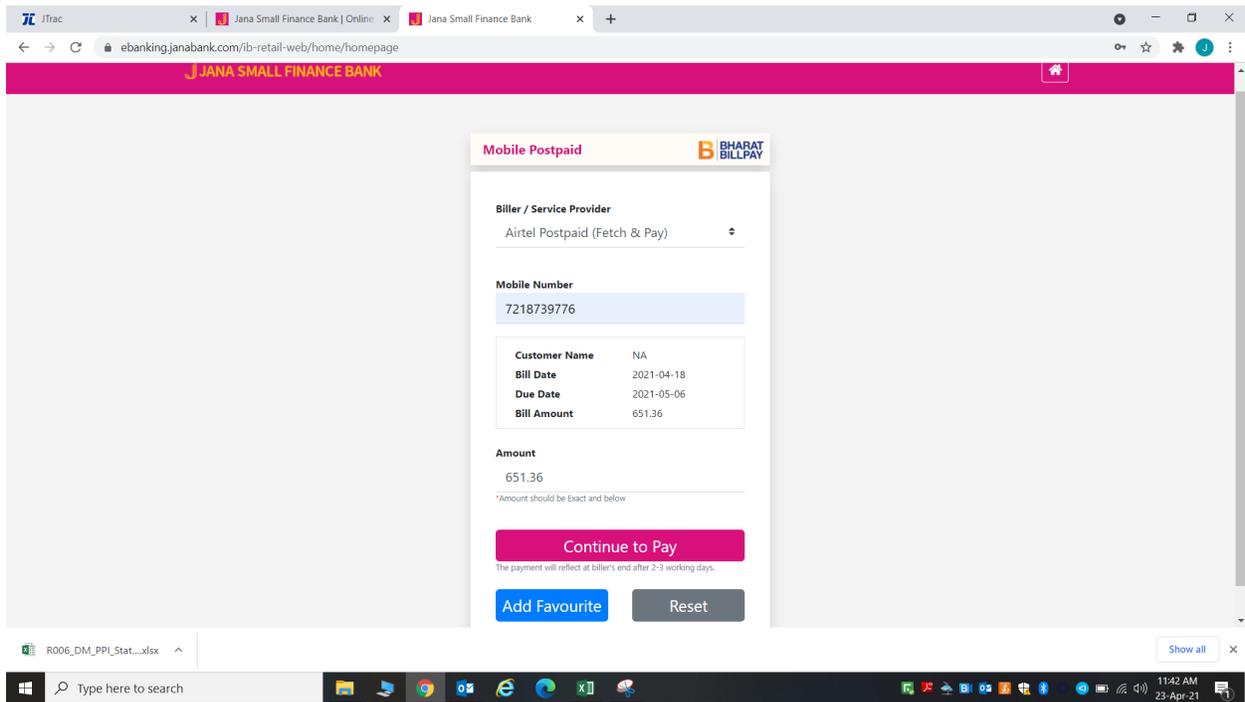
## Step 2 – Select Bill Pay → Bill payments



### Step 3 – Select type of bill payment as per category



### Step 4 - Enter the mandatory details



## Step 5 – Select the debit account and click submit

The screenshot shows the 'Bill Pay' form in the Jana Small Finance Bank online banking system. The interface includes a navigation menu on the left with options like Overview, Accounts, Deposits, Loans, Fund Transfer, Form 15 G/H, Bill Pay (selected), Services, and Manage Cards. The main content area is titled 'Bill Pay' and contains the following fields:

- Merchant:** MerchantName and Subscriber ID.
- Amount ₹\*:** A purple bar indicating the amount to be paid.
- From:** Account Holder's Name and Balance ₹. Source Account Number\* is also indicated.
- Remarks\*:** Enter Remarks About This Transaction.

At the bottom of the form, there are 'Submit' and 'Cancel' buttons. The browser address bar shows 'ebanking.janabank.com/ib-retail-web/home/homepage' and the system clock shows 11:53 AM on 23-Apr-21.

## Step 6 – Confirm on the transaction

The screenshot shows the 'Confirm Bharat Bill Payment' form in the Jana Small Finance Bank online banking system. The interface is similar to the previous step, but the main content area is titled 'Confirm Bharat Bill Payment' and displays the following transaction details:

From	To
Debit Account Number 4534010000043901	Merchant Name Airtel DTH
Remarks* payment	Subscriber ID 3023363399
	Amount ₹ 1

At the bottom of the form, there are 'Confirm', 'Modify', and 'Cancel' buttons. The browser address bar shows 'ebanking.janabank.com/ib-retail-web/home/homepage' and the system clock shows 11:55 AM on 23-Apr-21.

## Step 7 – Enter OTP and make the payment

The screenshot shows a web browser window with the URL `ebanking.janabank.com/ib-retail-web/home/homepage`. The page header is pink with the logo "JANA SMALL FINANCE BANK" and a "Logout" button. A left sidebar contains a menu with items: Overview, Accounts, Deposits, Loans, Fund Transfer, Form 15 G/H, Bill Pay (highlighted in pink), Services, and Manage Cards. The main content area features a grey box titled "Enter OTP Bharat Bill Payment Transaction" with the instruction "Enter OTP Sent To Your Registered Mobile Number". Below this is a text input field containing five asterisks. At the bottom of the box are "Resend OTP" and "Submit" buttons. The Windows taskbar at the bottom shows the search bar, task icons, and system tray with the time "11:56 AM 23-Apr-21".