

NOTICE

Date: 28/02/2025

To all Jana Small Finance Bank Customers

If you are not satisfied with the Grievance Redressal process provided by the Bank, you can approach the below office of **Reserve Bank of India (RBI) Banking Ombudsman** for further assistance.

Sl. No.	Centre	Address of the Office of Banking Ombudsman
1.	Ahmedabad	Smt. Kalpana More C/o Reserve Bank of India Office of RBI Ombudsman 4th Floor, Riverfront House Behind H. K. Arts College Between Gandhi and Nehru Bridge Pujya Pramukh Swami Marg (Riverfront Road-West) Ahmedabad- 380009 STD Code: 079 Tel. No. 26582357
2.	Bengaluru	Dr. Balu Kenchappa C/o Reserve Bank of India 10/3/8, Nrupathunga Road Bengaluru -560 001 STD Code: 080 Tel. No. 22277660/22180221
3.	Bhopal	Shri Sivakumar Bose C/o Reserve Bank of India Hoshangabad Road Post Box No. 32, Bhopal-462 011 STD Code: 0755 Tel. No. 2573772
4.	Bhubaneswar	Smt. N. Mohana C/o Reserve Bank of India Pt. Jawaharlal Nehru Marg Bhubaneswar-751 001 STD Code: 0674 Tel. No. 2396207
5.	Chandigarh	Shri Rajeev Dwivedi C/o Reserve Bank of India 4th Floor, Sector 17 Chandigarh STD Code: 0172 Tel. No. - 2721109, 2721011, 2727118
6.	Chennai (I)	Dr (Smt) Tuli Roy C/o Reserve Bank of India Fort Glacis, Chennai 600 001 STD Code: 044 Tel No. 25395964

		Fax. 25395488
7.	Chennai (II)	Smt Nandita Singh C/o Reserve Bank of India Fort Glacis, Chennai 600 001 STD Code: 044 Tel No.25383976
8.	Dehradun	Shri Manish Parashar C/o Reserve Bank of India Plot No. 16-17, IT Park, Sahastradhara Road, Dehradun - 248 013 STD Code: 0135 Tel No.: 2742006
9.	Guwahati	Shri Bobby Lal Sebastian C/o Reserve Bank of India Station Road, Pan Bazar Guwahati-781 001 STD Code: 0361 Tel.No. 2542556
10.	Hyderabad	Shri Chinmoy Kumar C/o Reserve Bank of India 6-1-56, Secretariat Road Saifabad, Hyderabad-500 004 STD Code: 040 Tel. No. 23210013
11.	Jaipur	Smt Baljit Birah C/o Reserve Bank of India, 4th floor Rambagh Circle, Tonk Road, Jaipur - 302 004 STD Code: 0141 Tel. No. 2577931
12.	Jammu	Shri Ramesh Chand C/o Reserve Bank of India, Rail Head Complex, Jammu- 180012 STD Code: 0191 Tel No.: 2477905
13.	Kanpur	Shri P. S. Khual C/o Reserve Bank of India Post Box No. 82/142, Mahatma Gandhi Road, Kanpur-208001 STD Code: 0512 Tel. No. 2305174
14.	Kolkata (I)	Shri Rabindra Kishore Panda C/o Reserve Bank of India 15, Netaji Subhash Road Kolkata-700 001 STD Code: 033 Tel. No. 22310217
15.	Kolkata (II)	Ms. Mary Lianlunkim Deng C/o Reserve Bank of India 15, Netaji Subhash Road Kolkata-700 001

		STD Code: 033 Tel. No. 22628771
16.	Mumbai (I)	Smt. Raksha Mishra C/o Reserve Bank of India 4th Floor, RBI Byculla Office Building, Opp. Mumbai Central Railway Station, Byculla, Mumbai-400 008 STD Code: 022 Tel No. 23022028
17.	Mumbai (II)	Shri Sanjay Kumar C/o Reserve Bank of India, 1st Floor, RBI Byculla Office Building, Opp. Mumbai Central Railway Station, Byculla, Mumbai-400 008 STD Code: 022 Tel No.: 23001285
18.	New Delhi (I)	Shri Satwant Singh Sahota C/o Reserve Bank of India, 06, Sansad Marg, New Delhi STD Code: 011 Tel. No. 23313359
19.	New Delhi (II)	Smt. Suchitra Maurya C/o Reserve Bank of India, Sansad Marg, New Delhi STD Code: 011 Tel. No. 23715393
20.	Patna	Shri Kumar Rajesh Ranjan C/o Reserve Bank of India Patna-800 001 STD Code: 0612 Tel. No. 2322569
21.	Raipur	Shri J. P. Tirkey C/o Reserve Bank of India 54/949, Shubhashish Parisar, Satya Prem Vihar Mahadev Ghat Road, Sundar Nagar, Raipur- 492013 STD Code: 0771 Tel. No: 2244246
22.	Ranchi	Shri Ranjeev Shanker C/o Reserve Bank of India Fourth Floor, Pragati Sadan, RRDA Building, Kutchery Chowk, Ranchi – 834001 Jharkhand STD Code: 0651 Tel No.: 2210512 Fax No.: 2210515
23.	Shimla	Shri Shiv Kumar Yadav C/o Reserve Bank of India Main Market, Kasumpti Shimla - 171 009 Himachal Pradesh STD Code: 0177 Tel. No. 2627320

24.	Thiruvananthapuram	Shri R. Kamalakannan C/o Reserve Bank of India Bakery Junction Thiruvananthapuram-695 033 STD Code: 0471 Tel. No. 2326769
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